



# Basic Mediation Training

*Provided by Neighbor-To-Neighbor, Inc.  
A Community Dispute Resolution Center  
Serving Marion, Linn, Yamhill, and Benton Counties*

***June 12,13,14,19,20,21, 2024  
(evening 6pm to 9pm on the 12th & 19th; 8:30am – 5:00pm all other days)***

*347 Union St. NE, Salem, Oregon 97301*

*This 38-hour course is designed to meet the standards for mediation training set by ORS Chapter 36, standards set for community mediators within the University of Oregon, School of Law (Ch. 571, division 100, 571-100-1060), the Oregon Mediation Association, and Chief Justice Order No. 05-028 STATE TRAINING STANDARDS.*

**General Information:** This training is open to the public in addition to being the required training that potential Neighbor to Neighbor volunteer mediators who wish to assist Neighbor-to-Neighbor in fulfilling the mission of providing dispute resolution services to residents of Benton, Linn, Yamhill, and Marion Counties. The concepts and skills taught can be applied not only formally as a mediator but individually when informally interacting with others at home, at work, or in the community. Become skilled at de-escalating confrontational situations, listening actively, and facilitating creative solutions through small group exercise, role plays and class discussion. Training will include an extensive manual and cover such topics as: Overview of Dispute Resolution Systems, Conflict Dynamics, Concepts and Styles, Formal Mediation Process (outline and narrative), Interpersonal Skills, Role of Mediator, Co-mediation, Neutrality and Bias, Positions/Underlying Interests and Basic Needs, Mediator Ethics and Professional Standards, Cultural diversity awareness, and Case Development.

**Trainers:** Heather Wright, Neighbor to Neighbor, Inc. and Ken Braun, Community Mediation Services for Polk County

**Cost:** The cost of this training is \$625. We offer a 10% discount for New Volunteers making a 1-year commitment. Neighbor to Neighbor has a volunteer rebate program for those who complete their Practicum within one year of completion of this BMT. Scholarships are available but limited. If you are bi-lingual and willing to make a 1-year commitment to volunteering, you only need to pay the \$50 Registration.

**To register:** Go to [www.n2nmediation.org/training-events](http://www.n2nmediation.org/training-events) submit the registration form and pay your non-refundable registration fee of \$50. If you have questions or need assistance, call 503-585-0651 or 7 or email: [heather@n2nmediation.org](mailto:heather@n2nmediation.org).