

# Basic Mediation Training

Presented by

## Community Mediation Service of Polk County

### When:

September 23, 24, 30, and October 1 & 7

8:30 am to 5 pm each day

### Where:

Trinity Lutheran Church, 320 SE Fir Villa Rd,  
Dallas, OR 97338

### Cost:

\$600

Discount for Volunteers: N2N offers a \$300 n2n incentive for completing 20 hours in one year. CMS offers a \$300 discount for 2 yr. commitment. 100% Bilingual scholarships available to qualifying individuals willing to volunteer for 2 years.

### Trainer:

**Ken Braun**, Mediator/ Director of Community Mediation Services of Polk County

### To Apply:

Space is limited to 10

Submit application and \$50 non-refundable registration fee to:

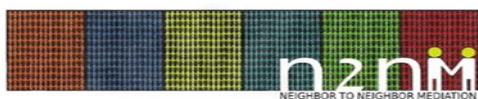
Community Mediation Service of Polk County

320 SE Fir Villa Rd, Dallas OR 97338

Application available on [www.n2nmediation.org](http://www.n2nmediation.org)

This 40-hour training is open to the public. Typical attendees include those wishing to volunteer as mediators for CDRCs, lawyers, business people, teachers, counselors, and anyone who wants to learn constructive ways to deal with conflict. The concepts and skills taught can be applied not only formally as a mediator, but individually while informally interacting with others at home, at work, or out in the community. This training is largely experiential including small group exercises, role plays, and class discussion. Training includes an extensive manual that will cover such topics as:

- Overview of Conflict Resolution systems
- Conflict dynamics, concepts, and style
- Formal mediation process model
- Interpersonal communication skills
- Role of the mediator
- Co-mediation
- Neutrality and bias
- Positions, interests, values, and basic needs
- Mediator ethics, protocol, and professional standards
- Cultural awareness
- Case Development (for volunteers)



*This training meets all standards set for community mediators within the University of Oregon School of Law and OMA Standards.*

For more information call or email

503-623-3111

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