



Basic Mediation Training

Provided by **Neighbor-To-Neighbor Mediation (N2N)**
Your nonprofit Community Dispute Resolution Center
Serving Marion, Linn, and Benton Counties

36-Hour Training on April 6,7 & 13-15, 2018 (half day 15th)
Albany Mennonite Church (3405 Kizer Ave NE, Albany OR)

Where/When: Days 1-4 are 8:30am-5:30pm (with an hour for lunch) at the Albany Mennonite Church. Day 5 is 8:30am-12:30pm at the Benton County Sunset Building.

Being a Mediator: While this training meets most common standards nationally for mediators, states with certification also require mediators to go through a practicum program. While Oregon currently does not have certification requirements, N2N uses a similar certification model for our volunteer mediators as part of quality assurance and professional development. The practicum includes self-assessments, mentor assessments, hours of practice observing and co-mediating with experienced mediators, and regular In-Services for ongoing education.

General Interest in Concepts & Skills: Some who attend these trainings do not wish to become mediators, per se. Their goals are to utilize these interpersonal skills, concepts, and conflict resolution strategies while interacting with others at work, home, or in the community at large. Attendees often include attorneys, business managers and supervisors, office staff, counselors, therapists, teachers, family support workers, government and nonprofit staff, and retirees who remain involved in the community.

Agenda: Overview of ADR systems, conflict dynamics, concepts and styles, formal mediation process (outline and narrative), interpersonal skills, role of mediator, co-mediation, neutrality & bias, positions/underlying interests and basic needs, mediator ethics and Professional standards, cultural diversity awareness, case development.

Style of Training: This training is largely experiential and includes small and large group exercises and discussion, and co-mediation role plays with different conflict situations. Dress comfortably.

Principal Trainer: Marc Steiner, Executive Director of N2N, took his first Basic Mediation Training in 1989 in New Mexico, immediately followed as a volunteer mediator for the local community dispute resolution center where he eventually became the Coordinator of their Parent/Teen mediation program. He has worked as a mediator and/or trainer nationally, including workplace, schools, adult guardianship, victim/offender, youth prisons and detention centers, federal, state, county, and city governments agencies such as CPS, Children's Court, the VA, Fish & Wildlife, and state AOC's.

Cost: The cost of this training is \$595 or \$295 for volunteers (includes Practicum with 1-year commitment). Scholarships are available but limited for each training. **To register** go to www.n2nmediation.org or call (503) 585-0651. Training includes manual and a Certificate of Completion. Snacks provided.

This course is designed to meet the standards for mediation training set by the Oregon Statutes ORS Chapter 36.