



Basic Mediation Training

Provided by **Neighbor-To-Neighbor Mediation (N2N)**
Your nonprofit Community Dispute Resolution Center
Serving Marion, Linn, and Benton Counties

36-Hour Training on October 19-20, 26-28, 2018 (half day 28th)
Salem, Oregon (300 Cordon Rd NE)

This course is designed to meet the standards for mediation training set by the Oregon Statutes ORS Chapter 36.

Who: Attendees typically represent a diversity from the community, including attorneys, family workers, therapists, business staff/managers/customer service personnel, teachers, college students, retirees, and residents of our community interested in volunteering. It is open to anyone.

Being a Volunteer Mediator: While this training meets most common standards nationally for mediators, states with certification also require mediators to go through a practicum program. While Oregon currently does not have certification requirements, N2N uses a similar certification model for our volunteer mediators as part of quality assurance and professional development. The practicum includes self-assessments, mentor assessments, hours of practice observing and co-mediating with experienced mediators, and regular In-Services for ongoing education.

General Interest in Concepts & Skills: Some who attend these trainings do not wish to become mediators, per se. Their goals are to utilize these interpersonal skills, concepts, and conflict resolution strategies while interacting with others at work, home, or in the community at large. Attendees often include attorneys, business managers and supervisors, office staff, counselors, therapists, teachers, family support workers, government and nonprofit staff, and retirees who remain involved in the community.

Agenda: Overview of ADR systems, conflict dynamics, concepts and styles, formal mediation process (outline and narrative), interpersonal skills, role of mediator, co-mediation, neutrality & bias, positions/underlying interests and basic needs, mediator ethics and professional standards, cultural diversity awareness, case development.

Style of Training: This training is largely experiential and includes small and large group exercises and discussion, and co-mediation role plays with different conflict situations. Dress comfortably.

Principal Trainer: Marc Steiner, Executive Director of N2N, began his career as a mediator in 1989 in New Mexico. He has worked as a mediator and national trainer within various venues including workplace, schools, parent/teen, elder-adult guardianship, victim/offender, youth prisons and detention centers, federal, state, county, and city governments agencies, and non-profits.

Cost: The cost of this training is \$595 or \$295 for volunteers (includes Practicum with 1-year commitment). Scholarships and group rates are available but limited for each training. **To register** go to www.n2nmediation.org or call (503) 585-0651. Training includes manual and a Certificate of Completion. Snacks provided.